



# Tamarac Client Portal:

## An overview of your online portal



Your Tamarac online portal allows you to access real-time data about your portfolio, including up-to-date investment returns, a variety of reporting tools, performance analytics, and document management. Here, we share some of the features and functionalities so you know what you have at your fingertips.

### ACCESS YOUR PORTAL

To log in to your portal — or to reset your password — go to [www.arnerichmassena.com](http://www.arnerichmassena.com) and click the **CLIENT LOG-IN** button in the upper right-hand corner of the home page. Your username is your main contact email address. Follow the prompts to reset your password.

In addition to the online portal, you can download the app for your mobile phone or tablet from the app store. Use the client portal code “ArnerichMassena” together with your login information to access your accounts.

### VIEWING YOUR PORTFOLIO

You can view each account individually or all accounts grouped together. Be aware that Tamarac defaults to grouping all assets, but you can view individual accounts by selecting the one you want to see in the “FIND DATA FOR” drop-down menu in the top left corner of your dashboard.

### UNDERSTANDING THE BASICS

As in your performance reports, all returns shown on your portal are time-weighted returns, net of all fees. Your dashboard is designed to provide easy access to the most useful information. You'll see four tiles:

- **Total assets:** Total assets for the account selected
- **Account summary:** starting value, net flows, investment gain, and ending value for the time period selected.
- **Investment gain:** Dollar amount of investment gain for the time period selected.
- **Performance:** Overall performance return for the time period selected.

All performance information is available quarter-to-date, year-to-date, 3-year, or since inception. On the next page, you'll see a sample image of a Tamarac portal dashboard.

### REPORTS

Tamarac offers a variety of performance analytics and transaction reports. The most-used reports are available via the tabs below the colored tiles; these include asset allocation, risk statistics, holdings, and capital flows. These options mirror the data that we have historically provided in your quarterly performance report.

Tamarac offers many additional report options beyond those noted above, including account analytics, comparative reviews, interval performance, realized gains/losses, and much more. You can slice and dice your portfolio and account activity in a variety of ways. Talk to your advisor if there is information you'd like to see but aren't sure how to access it.

### DOCUMENT VAULT

Your Tamarac portal includes a secure document vault, where you can access important documents such as performance reports, K-1s, paperwork for signatures, etc. You will receive notifications when new documents are uploaded to your vault.

**See the next page for a sample image of the Tamarac portal home screen.**





# Sample Tamarac Client Portal Home Screen

Clicking here will bring you to your home screen.

Expanded selection of reports

Document vault

Select which accounts (or groups of accounts) you are viewing with this menu.

Sign out

The screenshot shows the Tamarac Client Portal interface. At the top, there is a navigation bar with the ARNERICH MASSENA logo and menu items: ACCOUNTS, REPORTS, and DOCUMENTS (with a red notification badge '5'). The user's name, JOE E SMITH, and the date, Data as of 8/17/22, are displayed in the top right. Below the navigation bar is a search bar labeled 'FIND DATA FOR' with a dropdown menu showing 'Foundation A Total Assets (Total Assets)'. The main content area is divided into several colored tiles: a dark blue 'TOTAL ASSETS' tile showing \$7,075,030; a teal 'INVESTMENT GAIN' tile showing \$162,309; a gold 'ACCOUNT SUMMARY' tile with a table of values; and a red 'PERFORMANCE' tile showing a 2.36% increase. Below these tiles is a horizontal menu with options: ASSET ALLOCATION, RISK STATISTICS, HOLDINGS, SECURITY PERFORMANCE, HISTORICAL TRAILING PERFORMANCE, and CAPITAL FLOWS. The 'ASSET ALLOCATION' tile is currently selected and shows 'for Foundation A Total Assets (Total Assets)'. An 'EXPORT DATA' button is located in the bottom right corner of the main content area.

Start Value	\$6,712,737
Net Flows	\$199,985
Investment Gain	\$162,309
Ending Value	\$7,075,030

Quarter to Date	Year to Date	Default 3 Year	Inception to Date
↑ 2.36%			

Access standard investment reports.

Each colored tile provides performance information and the option to view the data over several time periods.

## Security Note:

When accessing your Tamarac portal or any sensitive data, please take precautions to protect yourself from cybersecurity threats. Use secured connections on public WI-FI when possible (such as a VPN, or “virtual private network”) or use cellular networks or mobile hotspots, which are more secure than WI-FI. Additionally, update your software regularly, choose complex passwords or use a password manager, monitor accounts regularly, and enable a password “screen lock” on mobile devices.